

Frequently Asked Questions

1. Q: How do I find out what jobs are available?

A. All properties update their job openings on a regular basis. All available jobs are posted on our website at <http://www.kesslercollection.com/careers/employment.asp>.

2. Q. How do I submit my resume?

A. Go to the “Available Jobs” link, and select your state, city and property. Once you have found a job that interests you, click the white box next to the title and click “PROCEED TO REGISTRATION”. Once registered, you will be able to upload your resume. Resumes will not be accepted if the position is not listed.

3. Q. What If I don’t see a job I am interested in or qualified for?

A. Keep checking the “Available Jobs” tab of our website over time until you see a position that interests you.

4. Q. What if a property is not listed on the website?

A. If a property or city is not listed, it is because it does not have any job openings at that time.

5. Q. How long does it take to fill out an application online?

A. It should take approximately 25 minutes for hourly positions and 35 minutes for management positions.

6. Q. What happens after I submit my application and take the assessment?

A. We will only make contact with applicants that meet our specific hiring standards.

7. Q. Why does The Kessler Collection use a pre-employment assessment?

A. Industry studies have found that using assessment tools coupled with interviewing and matching previous experience with the qualifications of a position helps ensure a better match between candidates, the position and our organization, and will promote a more satisfied and effective team.

8. Q. What happens with my results?

A. Your information is held confidentially within The Kessler Collection and is used as part of our application process. We do not make a hiring decision based strictly on your assessment information.

9. Q. Will I be able to obtain the results of my assessment?

A. No, all data is kept confidentially within The Kessler Collection and is not released to candidates.

10. Q. Can I fail the assessment?

A. No, this is not based on a pass or fail. This assessment is used as part of our hiring process but will not be solely used in our employment decision. We use this assessment to help find candidates who have the behavioral

characteristics that fit our positions to help make sure that you also are going to be happy in the position that you are applying for.

11. Q. Am I required to take this assessment?

A. Yes, we would like you to move forward to the next step of our recruiting process which is taking our online behavioral assessment.

12. Q. What happens if I refuse to take the assessment?

A. Completing the assessment is a requirement to move forward in our hiring process for the position that you are applying for.

13. Q. How will I know if a position is filled?

A. If a position is still available, it will be listed on our website. If it is no longer listed on the website, it is filled.

14. Q. What if I don't understand the application process or need assistance?

A. Call 1.800.608.4528 or email: support@peopleanswers.com

15. Q. Can I go to the hotel and fill out an application in person?

A. No, the only place to fill out an application is online.

16. Q. Can I start my application and finish it at another time?

A. Yes, for *hourly positions* you are able to start and stop the assessment at any time. You will need to remember your LogIn ID and password. If you are applying for a *management position*, you will need 10 minutes of uninterrupted time for the first part of the assessment, then you are able to log out of the system.

17. Q. What if I forget my LogIn ID or password?

A. Call 1.800.608.4528 or email: support@peopleanswers.com

18. Q. Do I have to have an e-mail address to take the assessment?

A. No, you must have either an e-mail address or a phone number.